### RR7-II Atlantic Reclining Bathing Tub PRODUCT MANUAL





### NOTHING'S MORE REFRESHING THAN RANE

Revised 03/14 RCH

### **IMPORTANT SAFETY INSTRUCTIONS**

### PERTAINING TO A RISK OF FIRE, ELECTRIC SHOCK, FETAL INJURY, DROWNING, HYPERTHERMIA, OR INJURY TO PERSONS

### **READ AND FOLLOW ALL INSTRUCTIONS**

WARNING: RISK OF FETAL INJURY; Pregnant or possibly pregnant women should consult a Physician before using a hydromassage bathtub equipped with a heater.

### **WARNING: RISK OF ELECTRIC SHOCK.**

- The unit must be connected to a supply circuit that is protected by a Ground-Fault Circuit-Interrupter (GFCI) installed by a qualified service representative or Licensed Electrician.
- Install this unit in accordance with the Canadian Electric Code, part I. the control provided with this unit shall be installed out of reach of persons occupying the tub in accordance with the Canadian Electrical Code, part I "for unit with a control not integral with the tub."
- Do not permit electrical appliances (such as a hair dryer, lamp, telephone, radio, or television) within 5 feet or 1.5 meters of this hydromassage bathtub.
- GFCI should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, the GFCI is defective. If the GFCI interrupts power without the test button being pushed there is ground current flowing, indicating the possibility of an electric shock. Do not use this hydromassage bathtub. Disconnect the hydromassage bathtub and have the problem corrected by a qualified service representative or Licensed Electrician before using.

### **WARNING: RISK OF ACCIDENTAL INJURY AND DROWNING;**

- Children should not use hydromassage bathtub without adult supervision.
- Do not use hydromassage bathtub unless all suction guards are installed to prevent body hair entrapment.
- Do not use drugs or alcohol before or during the use of the hydromassage bathtub equipped with heater to avoid unconsciousness and possible drowning.
- Do not use a hydromassage bathtub equipped with a heater immediately following strenuous exercise.
- Water temperature in excess of 100° Fahrenheit or 38° Celsius may be hazardous to your health. Check and adjust water temperature before use.
- Prolonged immersion in water hotter than normal body temperature may introduce hyperthermia.
- People using medications and/or having an adverse medical history should consult a Physician before using a hydromassage bathtub equipped with a heater.

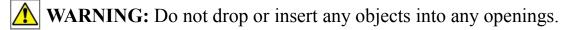
### WARNING: RISK OF HYPERTHERMIA

- Do not use a hydromassage bathtub equipped with a heater immediately following strenuous exercise.
- Water temperature in excess of 100° Fahrenheit or 38° Celsius may be hazardous to your health. Check and adjust water temperature before use.
- Prolonged immersion in water hotter than normal body temperature may introduce hyperthermia.
- Symptoms of Hyperthermia;
  - Heat stroke can be life-threatening and victims can die. A person with heat stroke usually has a body temperature above 104° Fahrenheit. Other symptoms include confusion, combativeness, bizarre behavior, faintness, staggering, strong and rapid pulse, and possible delirium or coma. High body temperature is capable of producing irreversible brain damage.
  - Heat fatigue is a feeling of weakness brought on by high outdoor temperature. Symptoms include cool, moist skin and a weakened pulse. The person may feel faint.
  - Heat syncope is a sudden dizziness experienced after exercising in the heat. The skin appears pale and sweaty but is generally moist and cool. The pulse is weakened and the heart rate is usually rapid. Body temperature is normal.
  - Heat cramps are painful muscle spasms in the abdomen, arms, or legs following strenuous activity. Heat cramps are caused by a lack of salt in the body.
  - Heat exhaustion is a warning that the body is getting too hot. The person may be thirsty, giddy, weak, uncoordinated, nauseated and sweating profusely. The body temperature is normal and the pulse is normal or raised. The skin is cold and clammy.

**WARNING:** Do not permit children to use this unit unless they are closely supervised at all times.

**WARNING:** Exercise care when entering or exiting the hydromassage bathtub.

**WARNING:** Use this unit only for its intended use as described in this manual. Do not use attachments unless recommended by the manufacturer.



**WARNING:** Do not operate this unit without the guard over the suction fitting.

**WARNING:** Service or repair work needed for this hydromassage bathtub other than normal cleaning or care should be performed by an authorized and qualified service representative.

### SAVE THESE INSTRUCTIONS

### Thank you and congratulations on becoming a "RANE" customer!

This manual is intended to ensure that the equipment performs to your satisfaction. The following information is crucial to the proper operation of the equipment, and will allow for a great bathing experience for both the caregiver and the one being cared for.

If there are any questions during the installation or operation of this unit, please contact your local Authorized Rane Dealer / Distributor, or Rane Bathing Systems at 888-880-7373.

**This symbol is used throughout this manual to highlight items of importance or safety. Please** pay particular attention to these items to ensure proper and safe operation of the equipment.

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### **Technical Specifications**

Description: Model RR7-II is a reclining, side-entry accessible bathtub.

**Construction:** The tub shell consists of a 3/16" thick fiberglass-reinforced polyester laminate. Critical areas are reinforced with a 1/4" thick core of end-grain balsa and additional layers of fortifying laminate. The sanitary gelcoat is an ISO/NPG type-finish. The tub frame is welded aircraft grade aluminum box tube.

Thermostatic Mixing Valve with anti-scald protection that dispenses 15 gallons per minute for fast tub fill.

**Built-in Disinfection System** that is the most time-efficient solution for disinfection of the bath's external surfaces and minimizes the risk of cross-infection.

Handheld Shower Wand for hair and upper body washing, which can be used at the same time the tub is filling.

Analog Thermometer for monitoring tub-fill and shower wand temperatures.

3/4" Supply Lines constructed of stainless steel mesh clad.

CleanRane<sup>™</sup> Air Spa System (if equipped) with variable speeds and pulse mode that enhance the therapeutic and relaxing effects of bathing for the resident.

Auto-Fill (if equipped) is a time-saving feature that enables the caregiver to fill the foot well to a pre-set level.

Digital Scale (if equipped) for accurate weight reading at bath time.

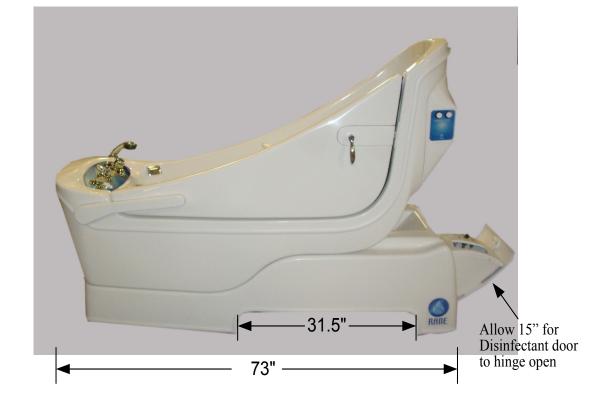
Width: Length: Length (fully reclined): Height:	34" 73" 88" 51" (lowest setting)
Height (door in upright posit	
Adjustable leveling legs:	2" maximum
Seat width (interior):	24"
Seat height:	21" (lowest setting)
Transfer device access:	5" H X 31" W (lowest setting)
Weight capacity (resident): Water capacity (occupied): Water capacity (foot well): Fill time (foot well): Drain time (foot well): Water supply inlet: Drain size: Electrical supply: Door configuration:	450 lbs. / 204.5 kg 38 gallons / 143.8 L 24 gallons / 90.8 L 1 minutes, 36 seconds 2 minutes, 10 seconds 3/4" diameter 1.5" 115V AC; 60Hz; 15 amp (GFCI outlet required) Upward swing, Left side only

### Manufacturing and Testing

This unit is manufactured in Sparta, Tennessee, USA. Each unit passes a through quality control review and is tested for proper operation prior to shipping. This unit is manufactured to meet or exceed the following certifications: **Plumbing IAPMO Z124-2011, CSA B45.5-11** / **Electrical UL 1795, CSA STD C22.2 NO. 218.2** 

### Warranty

Please reference section 5 for complete warranty details.

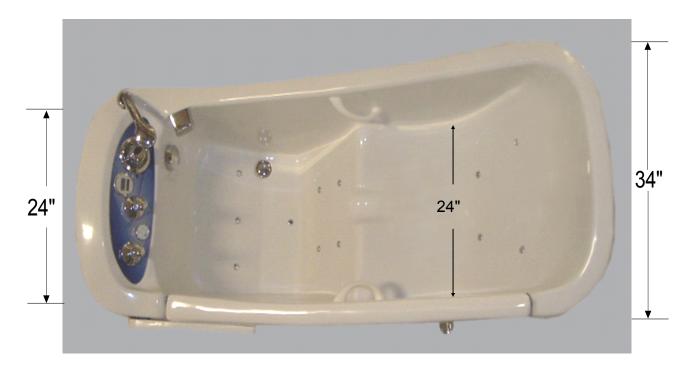


### FRONT VIEW



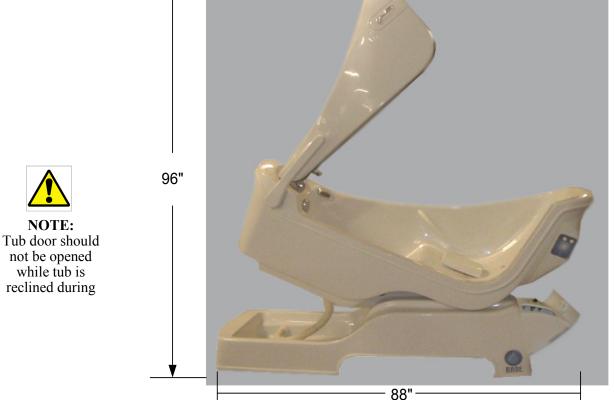
Vertical dimensions are with the tub in the lowest position. The seat height is 21.5" if legs are extended and tub is raised, adjust the dimensions accordingly

### **TOP VIEW**



FRONT VIEW DOOR OPEN

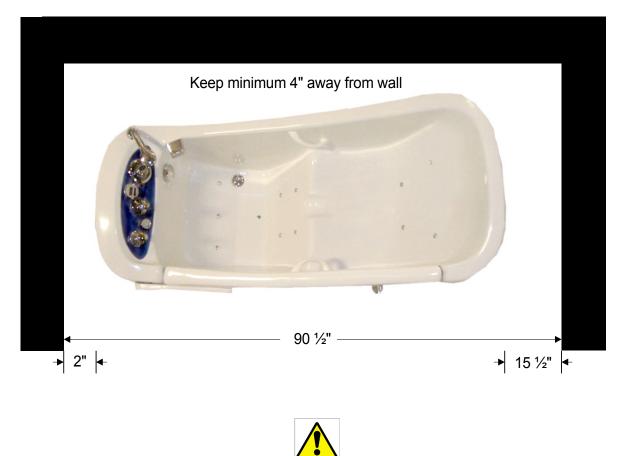




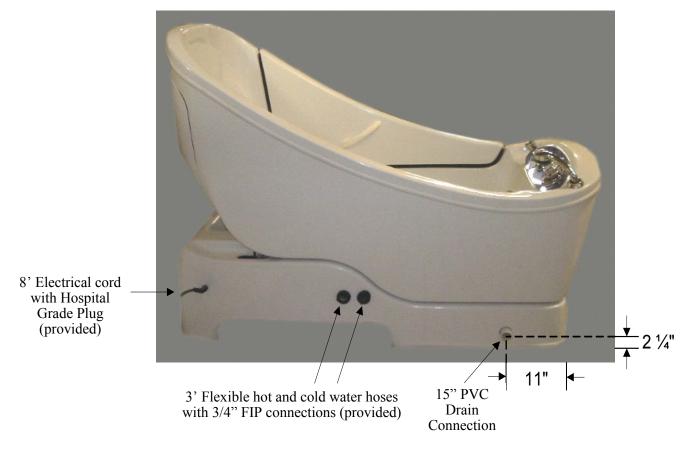
### **Connection Configurations**

The RR7-II model has three (3) configuration options. Front, Side, and Island Configuration. The optimum configuration should be selected after reviewing the layout of the spa / bathroom, existing plumbing, drain, and electrical connections, etc.

### MINIMUM SPACE REQUIREMENT TOP VIEW



Dimensions shown are manufacturer recommended specifications as the minimum space required for proper operation of the RR7-II.

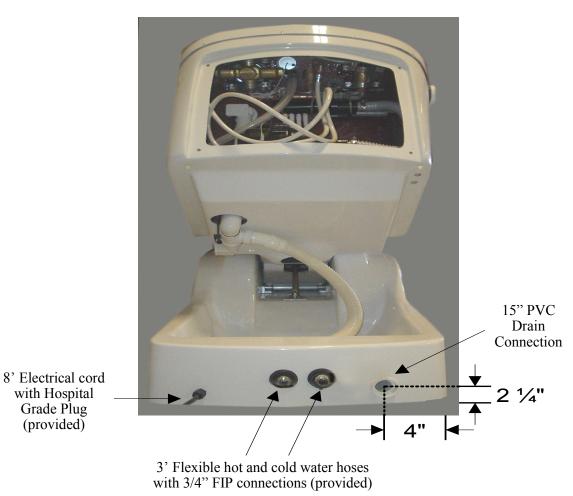


### SIDE CONNECTION CONFIGURATION



- Unit must be connected to a Ground Fault Circuit (GFCI) outlet
- Drain connection dimensions are from front of base to center and bottom of base to center of 1.5" PVC drain connection.





### FRONT CONNECTION CONFIGURATION



Unit must be connected to a Ground Fault Circuit (GFCI) outlet Drain connection dimensions are from front of base to center and bottom of base to center of 1.5" PVC drain connection.



### **ISLAND CONNECTION CONFIGURATION**



8' Electrical cord with Hospital Grade Plug under the tub

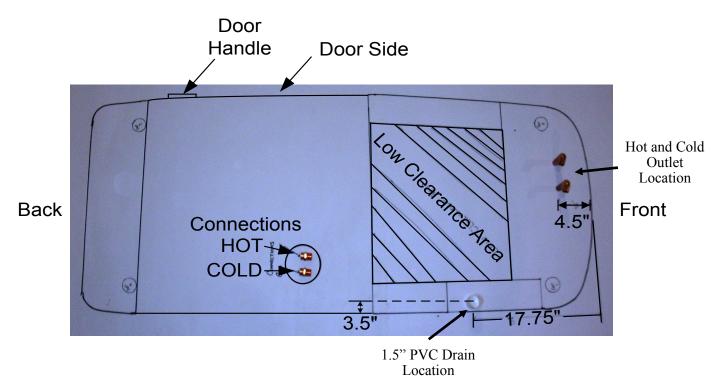
> 1 1/2 " PVC Drain Connection hidden behind access panel

3' Flexible hot and cold water hoses with 3/4" FIP connections (provided)



Unit must be connected to a Ground Fault Circuit (GFCI) outlet Drain connection dimensions are from front of base to center and bottom of base to center of 1.5" PVC drain connection.

### **PLUMBING LAYOUT**



### **Installing the Tub**

The RR7-II is designed to be installed as a freestanding unit. Several items of precaution should be taken during installation:

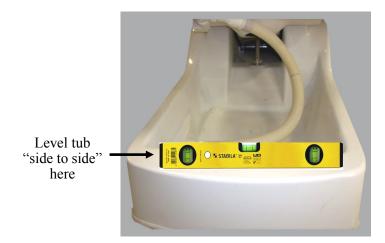
- USE THIS PRODUCT ONLY FOR ITS INTENDED USE AS DESCRIBED IN THESE INSTRUTIONS.
- DURING CONSTRUCTION, THE TUB'S SHELL IS VULNERABLE TO DAMAGE CAUSED BY FALLING OBJECTS, SUCH AS TOOLS AND CONSTRUCTION MATERIALS. DO NOT STAND IN THE TUB DURING INSTALLATION.
- NEVER STORE ANY CONSTRUCTION MATERIALS INSIDE THE TUB.
- PRINTED DIMENSIONS ARE FOR REFERENCE ONLY. MEASUREMENTS SHOULD BE TAKEN FROM THE ACTUAL TUB.
- THE TUB MUST BE WATER TESTED FOR LEAKS BEFORE THE TUB IS COMPLETELY ENCLOSED AND INSTALLED.

**Step 1:** Determine final location and review framework for the tub. Rough-in plumbing and electrical hook-ups must meet building codes and regulations. When installing into an alcove, the tub should slide into the final location without binding. Please review section 2 for rough-in dimensions and allow for the spacing needed. Review the space requirements for lifting devices.

**Step 2:** Remove all packing material and cardboard packaging from tub. Set aside the accessory box which is located underneath or inside the tub. Remove the tub from the pallet. Make sure that the door is in the closed position during installation. This will allow for proper installation and help maintain the original shape of the tub.

### **NOTE:** Check all applicable building codes. All electrical and plumbing work must be performed by qualified personnel.

**Step 3:** Move the tub into the final location. Use a level across the front of the base of the tub. If adjustment is needed, level the unit by turning the six (6) adjustable legs to raise or lower the tub.



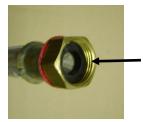


**NOTE:** The unit is considered freestanding and should <u>not</u> be anchored to the floor. The adjustable legs have anti-skid pads to prevent movement of tub during normal use.

NOTE: If mobile lifts are used for transferring, verify that the lift base clears the plumbing and electrical connections. If possible damage could occur, you must install blocking or a stop to prevent contact between the lift base and the plumbing and electrical connections.

### **Installing the Tub (cont'd)**

**Step 4:** Before hooking up the two 3/4 water lines, clean the main hot and cold water supply lines of debris prior to connection. Valves, shower wand, and accessories may become clogged and or damaged if the lines are not free of debris. Make sure that the screens are present and the hoses are not kinked or bent after hookup. The threaded connections are NOT "hose thread", but rather "National Pipe Thread" (NPT). <u>The warranty does not cover damage caused by debris in the lines.</u>



Make sure screens / washers are properly inserted in both hot and cold supply hoses

**Step 5:** Connect the hot and cold water hoses, drain, and electrical connection. Double check all connections for proper fit and installation.

Step 6: Make connection from drain opening on tub to the facility drain.

Step 7: Plug the electrical power cord into the GFCI outlet.

Step 8: Attach any accessories, including shower wand and disinfect hose assembly.

**Step 9:** Test tub for proper operation. Be sure to clean inside of tub prior to filling unit. Excess debris may damage the air spa jets or gel coat. Check the unit for any leaks.

**Step 10:** Remove any installation labels and directions. Clean tub with warm water and a non-abrasive cleaner.

**NOTE:** The thorough inspection and startup of the tub is required before first use. It is the installer's responsibility to check and tighten threaded and drain connections before using tub.

### Using the Tub

### **RR7-II "Atlantic"**

### **Operating and Disinfecting Procedures**

### **Operating Procedures**

- Open the door and turn "Cable Drain Knob" counterclockwise to close the drain.
- Turn on water with "Tub-Fill" valve or press the "Auto-Fill" button (if equipped). If "Auto-Fill" is activated, the tub will fill and shut-off
  automatically when the proper water level is reached in the foot well.
- Check temperature with your hand as you adjust the "Water Temperature Control" valve. Confirm the water temperature on the "Thermometer".

### WARNING : TEMPERATURE OVER 110 DEGREES CAN SCALD.

- Transfer the resident into the tub and close the door. Turn door "Locking Handle" clockwise to engage latch.
- · Recline the tub by using the "Tilt adjust" button. Add 4-6 gallons of additional water using the "Tub-Fill" valve
- to achieve optimal submersion or water level.
- To use the "Shower Wand" turn on the "Shower Diverter" valve and hold wand away from resident. Check the water
- temperature with your hand and "Thermometer" before showering the resident. The "Shower Wand" may be used while filling the tub.
- · Use non-foaming bathing solutions and /or bath oils, which are ideal for tubs with air spa systems.
- Turn "Cable Drain Knob" clockwise to open the drain. Return tub to the seated position using the "Tilt adjust" button.
- Turn door "Locking Handle" counterclockwise and open the door. Transfer the resident out of the tub.



### Air Spa System (if equipped)

- "On / Off" button
  - 1st press: blower turns on
  - · 2nd press: blower turns off
- · "Blower Speed" button.
  - 1<sup>st</sup> press: press and hold button to increase blower speed, release button at desired setting.
  - 2<sup>nd</sup> press: press and hold button to decrease blower speed, release button at desired setting.
- · "Pulsation" button.
  - 1st press: wave blower speed will go from maximum to minimum gradually.
  - · 2<sup>nd</sup> press: pulse blower speed will go from maximum to minimum quickly.
  - 3rd press: exits pulsation mode and returns to normal blower speed.

### Air Spa System (if equipped with chrome High-Rise Button)

- 1<sup>st</sup> press: Blower turns on at high speed
- 2<sup>nd</sup> press: Blower changes to low speed
- · 3rd press: Blower turns off



\* The air spa blower motor has a safety feature that automatically shuts it down after it runs continuously for 20 minutes. If a longer bathing experience is needed, press the on/off button and the motor will stay on for another 20 minutes.

### Drying Cycle (Purge Cycle)

An automatic drying cycle will start <u>10 minutes</u> after the blower is turned off. The ON/OFF LED (if equipped with a touch / keypad) will blink indicating the purge cycle is activated. Once the purge cycle begins, the Air Spa blower will run for one (1) continuous minute at maximum speed. The Air Spa blower <u>cannot</u> be turned off during the purge cycle.

### **Disinfecting Procedure**

### 🗥 WARNING: THE TUB MUST BE UNOCCUPIED AND SAFETY PROCEDURES FOLLOWED.

- · Unlock and open the "Disinfectant Cabinet" door.
- · Remove the "Disinfectant Wand" from its holder and point spray head into the tub.
- Turn the "Disinfectant Valve" to the "DISINFECT" position.
- · Spray the interior surface of the tub. Use brush or sponge if needed.
- Turn the "Disinfectant Valve" to the "OFF" position.
- · Allow disinfectant solution to remain on the interior surface of the
- tub for the period of time recommended by the manufacturer.
   Turn the "Disinfectant Valve" to the "RINSE" position. Thoroughly
- rinse the interior surface of the tub.
- Turn the "Disinfectant Valve" to the "OFF" position. Return the "Disinfectant Wand" to its holder and lock the "Disinfectant Cabinet" door.



TO ORDER THE RECOMMENDED DISINFECTANT FOR YOUR RANE BATHING SYSTEM PLEASE CALL

### Using the Tub

### Digital Scale (if equipped)

### Digital Scale Operation:

- Turn on the scale, press the "ON / ZERO" button. The display will perform a start-up sequence, showing the firmware version (ex. U 4.1) and the current battery voltage (b. 6.0), then settle on some weight.
- Press the "ON/ZERO" pad to zero the display. The display will show the word "ZErO" while the pad is pressed, then will go to 0.0 when the pad is released. If dashed lines are displayed the unit is unstable; please ensure that it is not touching any objects and zero again.
- 3. Place the resident in the tub per the Facilities policy and procedure. Read the resident's weight on the scale display. If the display turned off before lifting the resident, simply press the "ON/ZERO" pad to turn the scale on and read the weight (be careful to press the "ON/ZERO" pad only once to turn the scale on, or the display may be inadvertently zeroed while the resident is in the sling) If the scale is inadvertently zeroed the resident weight will be negative but accurate when resident is removed.
- 4. To change the display unit from lb. to kg or from kg to lb., press and hold the "LB/KG" pad for approximately 3 to 4 seconds. The display will show the "conv" message then blank and the unit annunciator will change from LB to KG or from KG to LB. Release the "LB/KG" pad after the unit annunciator changes.
- 5. To recall the last resident's weight, the scale must first be turned on. Press the center of the "RECALL" pad to the left of the "ON/ZERO" pad on the front of the scale. The display will show the message "rECL" then alternately flash between the stored weight and the "rECL" message.
- If the battery symbol appears, replace the batteries with AA alkaline batteries. The battery access cover is on the back of the scale.

### Calibration:

- 1. Should calibration be necessary, a 25 lb. precision weight is required.
- To enter the calibration mode, first press and hold the "ON/ZERO" pad. While holding the "ON/ZERO" pad press and hold the "LB/KG" pad. After approximately 3 seconds the message on the display will change from "ZErO" to "CAL". Release both pads at this time and the display will show the "C 0" message.
- Make sure the tub is empty and press the "ON/ZERO" pad. The indicator will count down from 8 to 0
  while taking readings and store the zero point. When finished, the indicator will show the "C 25"
  message.
- 4. Place a 25 lb. test weight in the tub and press the "ON/ZERO" pad once again. The indicator will count down from 8 to 0 while taking readings and calculate and store the span calibration. The indicator then automatically returns to the normal weighing mode. Calibration is now complete.

To access a video on how to calibrate a scale, visit <u>www.scalesbyims.com</u>. Video is located under the "support" tab.



### LIMITED WARRANTY

Rane Bathing Systems products are warranted to be free from defects in materials and workmanship for a period of *five (5) years* for external finishes and composite shell, *three (3) years* for all moving and stationary parts, including but not limited to, valves, air spa blower, whirlpool pumps, actuators, door mechanisms, hinges, gauges, thermometers, and *Lifetime* for the door seal. Shower and disinfectant hoses, handheld shower wands, and disinfectant spray wands are excluded from this warranty.

### Commencement of Warranty Period

Warranty commences on the date of shipment to Customer and/or Dealer. Warranty Registration Card must be received by Rane to ensure activation of warranty coverage.

### Repair or Replacement

During the warranty period, Rane will repair or replace any defective parts or portion thereof returned by Customer and/or Dealer if Rane determines was defective due to faulty materials or workmanship. The Customer and/or Dealer must obtain a Return Goods Authorization (RGA) number from Rane. The Customer and/or Dealer will pay all related labor and return costs incurred in the replacement, installation, or repair of the defective parts or portion thereof to Rane. Rane retains the exclusive right to repair or replace the defective products or parts or portion thereof at its sole discretion. In the event that it is determined that the cost of warranty repairs and/or parts is excessive, Rane may require the Customer and/or Dealer to provide a written report and pictures of defect for review. In the event that replacement parts are sent by Rane to the Customer and/or Dealer will be invoiced for the replacement parts and shipping costs. Once the defective parts have been received by Rane, and deemed to be defective due to faulty materials or workmanship, a credit or refund will be issued to the Customer and/or Dealer.

### Disclaimer and Limitation of Remedies

The warranties and remedies contained herein are exclusive and in lieu of all other warranties express or implied or statutory, including any liability arising under any warranty of merchantability or fitness for a particular purpose, statutory or otherwise. In no event shall Rane be liable for any incidental, special, indirect or consequential damages, whether resulting from the use, misuse, or inability to use this Product or defects in the Product. Warranty of parts subject to "normal wear and tear" (i.e. cushions, pads, lap and shoulder belts, shower wands, and hoses) are not covered under this warranty except as it applies to the defects in materials and workmanship.

### Voiding of Warranties

The warranty does not cover products or parts thereof that have been subjected to abuse, misuse, neglect, unauthorized alteration or repair, damage during installation, or improper installation as per the instructions provided by Rane.

### FOR PARTS AND SERVICE, CONTACT YOUR LOCAL AUTHORIZED RANE DEALER

Rev. 1/2014 rch

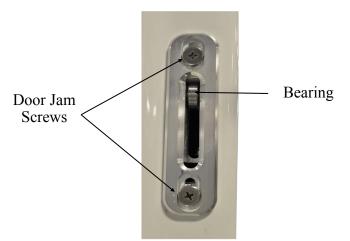
### **Maintenance and Adjustments**

### **Door Adjustments**

If door seal is leaking, the door probably needs adjustment. This can be accomplished by adjusting the slide bearing in the Door Latch Receiver (see Section 8 for location).

- 1. Note the position of the Bearing. Mark the center point on the cover housing with a pencil.
- 2. Loosen the Door Jam Screws with a Phillips screwdriver, and slide the bearing down approximately 1/8" to make the door latch tighter.
- 3. Re-tighten the Door Jam Screws with the Bearing in the new position, latch the door, and re-check for leaks. Repeat steps if necessary.

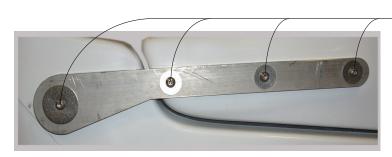
Door Latch Receiver



### **NOTE:** Do not adjust the bearing more than <u>1/8" at a time</u>. If the door is adjusted too tight, the door latching mechanism may be damaged.

If door is loose or there are gaps between the seal and opening, the door may need to be adjusted at the hinge.

- 1. Verify that the 4 hinge bolts are tight.
- 2. If bolts are tight but door needs adjustment, have door in closed but not latched and loosen bolts.
- 3. Adjust door by applying pressure to the middle of the door. While pressure is on middle of door pay particular attention to height of left and right sides of door in relationship to top rim of tub. Both the left and right sides of the door should be even or slightly higher than the rim of the tub.
- 4. Re-tighten screws. Verify door operation and test for leaks.



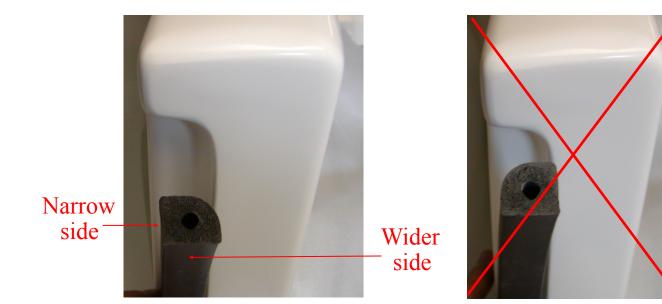
Door hinge bolts 3/16" Allen Wrench

Door Hinge

### Maintenance and Adjustments (cont'd)

Contents of Door Seal Kit

- Rubber Door Seal •
- Two (2) Black Push Pins
- Sandpaper
- Glue Brush
- Contact Cement
- Instructions



**Correct Positioning** 

**Incorrect Positioning** 

Instructions

1. Remove existing seal, 2 push pins, old glue and seal remnants. Make sure door is free of glue and debris. Lightly sand the surface of the door and seal.



### NOTE: LIGHTLY SAND THE SURFACE OF THE SEAL! DO NOT BREAK THE SURFACE OR SKIN OF THE SEAL. THIS WILL CAUSE THE SEAL TO FAIL.

- 2. Using glue brush, apply an even coat of glue to both the seal and surface on the door.
- 3. Allow the glue on both surfaces to skin over, approximately five (5) minutes.
- 4. Beginning at one end of the seal, carefully place the seal into seal area of door taking care to make good contact between the door and seal. Be sure that the seal is positioned as shown above.
- 5. Use masking tape as necessary to help hold seal in place.
- 6. When entire seal is in place, taper ends as needed for proper fit and insert push pins at both ends of doors.
- 7. Use lacquer thinner on a towel to clean excess glue off the door surface.
- 8. Allow the glue to set for at least two (2) hours before the first use.



### NOTE: THE USE OF PETROLEUM BASED CLEANERS OR LUBRICANTS WILL CAUSE THE RUBBER DOOR SEAL TO FAIL. TO CLEAN THE SEAL, USE MILD WARM SOAPY WATER OR PRODUCTS THAT ARE DESIGNED SPECIFICALLY FOR RUBBER **PRODUCTS.**

### Maintenance and Adjustments (cont'd)

### **Routine Maintenance**

Contact your local Authorized Rane Dealer / Distributor or Rane Bathing Systems for periodic updates to this schedule.

Model #\_\_\_\_\_

Serial # \_\_\_\_\_

Check List	Monthly	3 Months	6 Months	Yearly
Inspect and Test GFCI	x			
Check Disinfectant System		X		
Check Hand-Held Shower Wand and Hose		X		
Check Tub-Fill and Shower Valve Operation		X		
Check Hoses and Connections			X	
Check Thermometer for Accuracy			X	
Check Thermostatic Mixing Valve			X	
Check Maximum Water Temperature			X	
Clean Hot and Cold Supply Hose Screens			x	
Check that all Access Panels are secure				X
Check Air Spa Functions and Controls (if applicable)			X	
Replace Air Spa Jet Inserts (if applicable)				Х
Check and Clean Door Seal (if applicable)	x			
Check Door Mechanism (if applicable)	x			
Check Door Alignment (if applicable)			х	
Check Hinge Screws (if applicable)			х	
Check Raise / Lower Buttons (RR7-II & RS8)			х	
Inspect and Lubricate Actuator (RR7-II & RS8)			х	
Check Auto-Fill Buttons / Operation (RR7-II & RS8)			X	

### **Troubleshooting**

Problem / Issue	Check	Action / Solution
Door is Leaking	Check door seal	Re-attach door seal if loose or replace if damaged (see Section 6.2)
	Check door positioning	Adjust door (see Section 6.1)
	Check door latch receiver	Adjust door latch (see Section 6.1)
Door will not open or	Check door seal for soap scum or mildew build-up	Clean with mild soapy water and let dry, then put baby powder on the seal.
close properly	Check door positioning	Adjust door (see Section 6.1)
	Check door latch receiver	Adjust door latch (see Section 6.1)
Water too hot or too cold	Check hose washer / screen in end of supply hoses	Remove and check for debris or build-up, clean or replace if needed
	Check hot and cold supply lines for kink(s) or damage	Remove kink(s) or replace if needed
	Check if hot and cold connections are properly installed	Reverse connections if backwards
	Check if water supply dynamic pressures are within 10% of eachother	Consult with a local Plumber
	Check thermostatic mixing valve for proper temperature calibration	Calibrate (see Section 9.2)
	Check thermostatic mixing valve cartridge	Remove and check for debris or build-up (see Section 9.3)
Valve package not	Check knobs	see Section 10
working properly (ie. tub- fill and shower valves)	Check valve stems	Check if damaged or properly tightened (see Section 10)
	Check if plugged into outlet and/or damage to the electrical cord	Plug-in and/or replace the electrical cord if needed
Raise / Lower "Tilt" mechanism	Check if GFCI outlet is working properly	Reset GFCI outlet / breaker
malfunctioning	Check buttons and connections	Replace and/or reattach connectors
	Check Actuator	Contact an Authorized Dealer or Rane Bathing Systems for assistance
Air Spa not working properly (if equipped)	Check if plugged into outlet and/or damage to the electrical cord	Plug-in and/or replace the electrical cord if needed
	Check if GFCI outlet is working properly	Reset GFCI outlet / breaker
	Check gray hose for either kink(s) or has come off the air spa motor or manifold	Remove kink(s) or re-attach gray hose to air spa motor or manifold by tightening the hose clamps
	Check Air Spa Jets (12 total)	Clean or replace spring loaded check valve (see Section 11.1)
	Check Air Spa Touch / Keypad	Replace if needed (see Section 11.2)
	Check Air Spa Motor	Replace if needed (see Section 11.3)
	Check for User error	see Section 4 (Using the Tub)
Disinfectant System not working properly	Check clear tube that goes into the disinfectant bottle	Un-clog the clear tube and/or mesh filter on the end of the tube
-	Check disinfectant knob	Tighten if needed (see Section 12)

### **Door Replacement Parts**

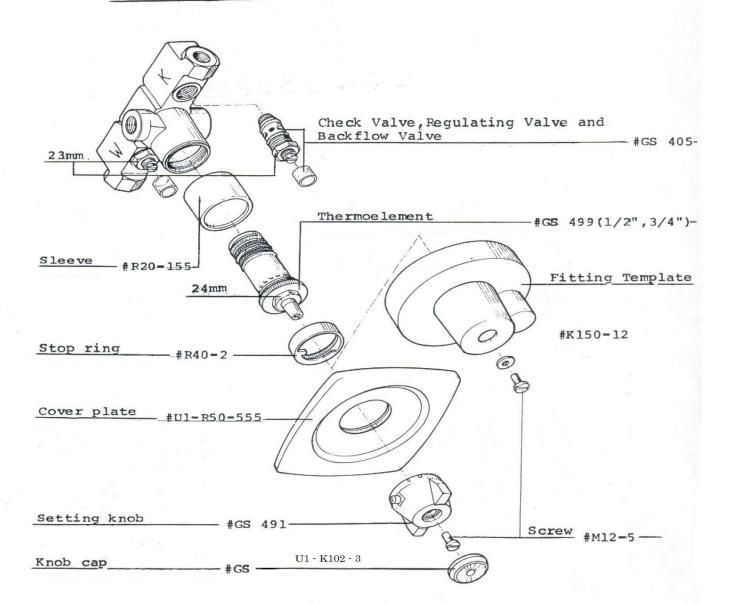
Door Latch Receiver



<u>#</u>	<u>Part #</u>	<b>Description</b>
1	RR7IIHC	Hinge Cover, acrylic
2	1900	Door Handle (Handle only)
2	RR7MECH	Door Lock Assembly (includes Handle)
3	RR7IID	RR7-II Door, Complete
* The complete door assembly includes door, door mechanism, and door handle		

### **Thermostatic Mixing Valve**

SCHMIEDL Thermostatic Mixer GS 450 1/2" (3/4")



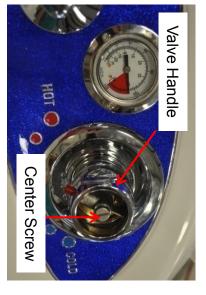
## **TOOLS NEEDED: SMALL FLATHEAD SCREWDRIVER & LARGE FLATHEAD SCREWDRIVER** HOW TO CALIBRATE THERMOSTATIC MIXING VALVE?



Step 1: Use a small flathead screwdriver remove it. Be careful not to scratch the and find the notch under the cap and chrome finish.



handle is loose. Turn valve handle clockwise towards Step 3: Once temperature is reached, loosen center screw and pull valve handle towards you until valve hot until valve handle stops. Tighten center screw.



towards you until valve handle is loose. Next, turn valve desired temperature is achieved. 104° F maximum is handle towards cold. Tighten screw. Turn valve handle clockwise towards hot. Turn in small increments until Step 2: Loosen center screw and pull valve handle

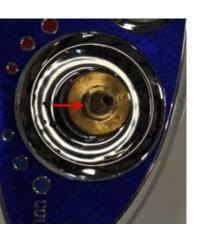
recommended.



temperature is now calibrated and ready Step 4: Re-install cap. The tub for use.

### **Thermostatic Mixing Valve (cont'd)**

Step 4: Using a Crescent Wrench, turn counterclockwise to remove. nut on mixing valve cartridge

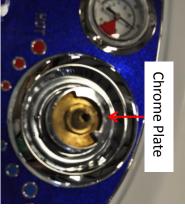




soak overnight in Vinegar or CLR solution. Step 5: Pull out mixing valve cartridge and

screwdriver under the chrome plate Step 3: Remove chrome plate from top of valve. Insert a large flat tip to gently pry off.

**Chrome Plate** 





Step 2: Hold the valve handle with one hand and use a large flat tip screwdriver to remove the center large screw. Pull to remove handle.

and find the notch under the cap to remove Step 1: Use the small flat tip screwdriver

Cap

the cap. Be careful not to scratch the chrome finish.

HOW TO REMOVE THERMOSTATIC MIXING VALVE CARTRIDGE?

Calibrate temperature before first use. Step 6: Install mixing valve cartridge. See mixing valve calibration instructions.

### HOW TO REPLACE A TUB-FILL OR SHOWER DIVERTER VALVE STEM?

TOOLS NEEDED: CRESCENT WRENCH, SILICONE ADHESIVE AND 17MM SOCKET (If needed)

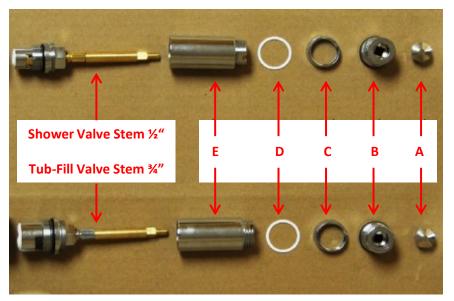


Figure 1



**Step 1:** Using both hands, grip the knob firmly. Pull firmly and steady to remove the knob.

Step 2: Remove the chrome escutcheon and gently peel off the rubber gasket.



**Step 3:** Using a crescent wrench, remove part A (fig. 1). Hold the valve assembly firmly with your fingers.



**Step 4:** Remove part B (fig. 1). Simply pull straight out.

### Valve Package (cont'd)



Step 5: Using a crescent wrench, remove part C (fig. 1).



Step 6: Remove part D (fig. 1).



**Step 7:** Using a crescent wrench, remove part E (fig. 1).



**Step 8:** Use crescent wrench on square tip of the valve stem and remove.



**Step 9:** Insert and carefully thread in new valve stem. **Hand tighten.** 



Step 10: Use crescent wrench on square tip of the valve stem and tighten till it stops. Note: Be careful not to over tighten and snap the stem.



Step 11: Re-install part E (fig. 1). Note: Do not over tighten.



Step 12: Re-install part D (fig. 1).



Step 13: Using a crescent wrench, Re-install part C (fig. 1).



Step 14: Re-install part B (fig. 1)

### Valve Package (cont'd)



**Step 15:** Re-install part A (fig. 1). Hand tighten until it stops, then using the crescent wrench, tighten 2 full turns. **Note: Do not over tighten.** If turning the valve on and off is stiff or makes a grinding noise, the nut is too tight. Back off by loosening a ½ to 1 turn. The valve should be fluid and easy to turn on and off.



Step 16: Re-install the chrome escutcheon and rubber gasket. Note: If rubber gasket loses it's adhesive backing during removal in step 2, use a small bead of silicone adhesive around the entire rubber gasket. Wipe off any excess silicone.



Step 17: Align the teeth inside the knob with the teeth on part B (fig. 1). Using the palm of your hand, push in the knob firmly till it locks into place. Note: If knob doesn't lock into place, use a small amount of shampoo or body wash on the teeth for lubrication.

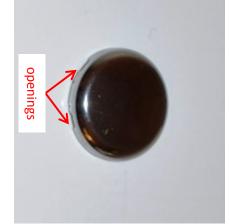


Note: If the valve stem is broken off, use either a 17mm socket or channel locks to remove it. Remove all of the parts (A-E on fig. 1) from the broken valve and begin at step 9. If parts cannot be removed from the broken valve, you'll need to order the complete valve package (item # 1685-1/2"shower valve or # 1690-3/4"tub-fill valve).

### TOOLS NEEDED: SMALL FLAT TIP SCREWDRIVER AND SMALL NEEDLE NOSE PLIERS HOW TO REPLACE AN AIR SPA JET ASSEMBLY?

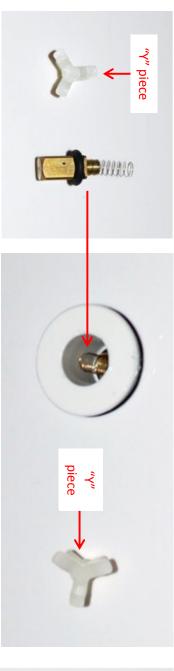
**Step 1:** Turn on air spa motor for 30 seconds to blow out any water in the assembly.

Step 2: Place the drain plug over drain hole or close cable drain to avoid any parts falling into the tub drain.



Step 3: Using a small flat tip screwdriver, insert tip into one of the 6 small openings in the jet cover cap and gently pop off. Be careful not to damage gelcoat or nylon assembly. Using small needle nose pliers, remove the "Y" piece (see Fig. 1) to expose the internal parts of the jet assembly and remove the old brass insert and spring .
Do not lose or throw out the "Y" piece set aside.





Step 5: Make sure the jet assembly is free of debris, mildew, or any buildup before inserting new brass insert and spring. Clean with cotton swab if needed. Insert the new brass insert and spring into the existing jet assembly. Make sure the spring is installed directly in the center of the jet

assembly.

Fig. 1

**Step 6:** Insert the "Y" piece directly centered on the spring. Push down on the "Y" piece till it snaps into place. Spring must be centered to work properly (see above picture). Install jet cover cap. Press until you hear a snap noise indicating it's in the correct position.



### <u>Air Spa System</u>

### Air Spa System (cont'd)

### HOW TO REPLACE AN AIR SPA KEYPAD (INSTITUTIONAL)?

TOOLS NEEDED: SMALL FLAT HEAD SCREWDRIVER



**Step 1:** Insert a small flat head screwdriver behind the existing air spa keypad and gently pull up. Be careful not to scratch tub.



**Step 2:** Pull air spa keypad off the faceplate. The gray CAT5 cable will be attached. Be careful not to pull too hard on the cable.



**Step 3:** Disconnect gray CAT5 cable from back of old air spa keypad. Be careful not to allow the cable to fall into the hole.



**Step 4:** Using the alcohol swab included with the new keypad kit, clean and remove any remaining glue or debris.



**Step 5:** Remove the adhesive covering on the new air spa keypad.



**Step 6:** Insert gray CAT5 cable into the new key pad. Make sure the clip snaps into place.



**Step 7:** Insert new air spa keypad into tub with RANE logo on bottom and straight. Press on the edges around the keypad to make sure it adheres to the faceplate.

# HOW TO REPLACE AN AIR SPA MOTOR (HEALTHCARE FACILITY TUBS)?

TOOLS NEEDED: #2 PHILLIPS SCREWDRIVER, TWO 7/16" WRENCHES, PVC CEMENT, 5/16" SOCKET OR LARGE FLAT TIP SCREWDRIVER

and unplug Air Spa Motor from Step 1: Remove access panel GFCI outlet.



Step 2: Follow the grey CAT5 cable from the Air Spa Motor to the back of the Air Spa Keypad, press tab and remove.



Step 3: Using a 5/16" socket or large flat tip screwdriver, remove the hose clamp and self tapping screw (if installed), which secures the grey flexible hose to the Air Spa Motor. Do not remove the grey flexible hose.



Spa Motor mount nuts, bolts, and washers (top bolt and nut underneath). Remove the Air Spa Step 4: Using two 7/16" wrenches, remove Air Motor, including the grey CAT5 cable.



which comes with the new Air Spa Motor.

Step 4). Install new CAT5 cable and plug Step 5: Install new Air Spa Motor (see into the Air Spa Keypad (see Step 2),

Step 7: Plug the Air Spa Motor into GFCI outlet and test using the Air Spa Keypad. Test all functions

Step 8: Re-attach access panel



Step 6: Put a light coat of PVC Cement on the area where can cause overheating leading to failure and/or damage the 5/16" socket or large flat tip screwdriver, tighten the attach the grey flexible hose to the Air Spa Motor. Using hose clamp that secures the grey flexible hose. Wipe off the grey flexible hose slides onto the Air Spa Motor. Rekinks or obstructions in the flexible grey hose, which any excess PVC Cement. \* Make sure there are no

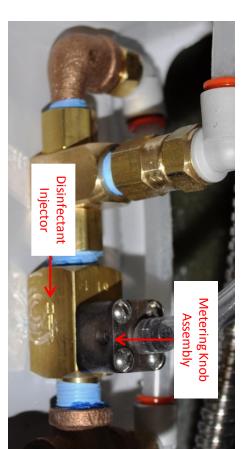
to the Air Spa Motor.

### **Disinfectant System**

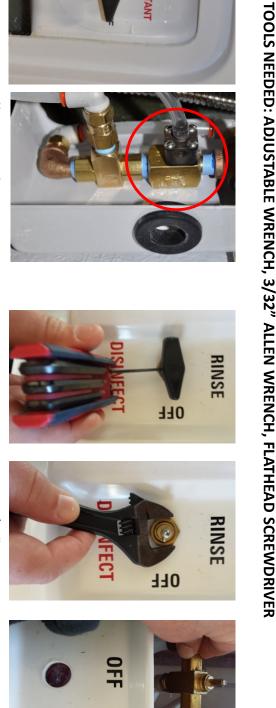
the Metering Knob Assembly to the disinfectant filter on the end to remove debris or build-up. Step 3: Remove the clear hose that goes from bottle. Run hot water through the hose and







compression nut (Adjustable wrench needed). \* Removing the hoses is not required, however, it makes it easier to perform the task. correctly. Remove the hoses using the quick disconnects and/or Step 4: Label or mark the hoses to insure they are reconnected



DISINFECTANT

RINSE

push the disinfectant valve system out of the hole, which will allow easy access Step 2: Remove the knob using a 3/32" Allen wrench. Remove the large nut holding the 3-way Valve in place with an Adjustable wrench. Simply pull or for the repair/cleaning.

HOW TO CLEAN AND/OR REPLACE A DEMA VALVE?

Disinfectant Valve System, which consists of a Metering Knob Step 1: Turn cold water supply off and identify the Assembly and Disinfectant Injector.

DISINFECT

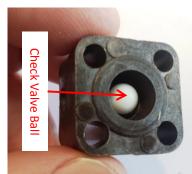
### **Disinfectant System**



**Step 5:** Using a flathead screwdriver, remove the 4 screws that secure the Metering Knob Assembly to the Disinfectant Injector. Pull the Metering Knob Assembly out of the Disinfectant Injector. \* *Be careful not to lose the Metering Knob O-ring.* 







Step 6: Remove the Check Valve Core exposing the Check Valve Ball (white teflon) and the Check Valve O-ring, which is underneath the Check Valve Ball. \* Be careful not to lose the parts, which may fall out.



Step 7: With hot water, clean the Metering Knob Assembly, Check Valve Core w/spring, Check Valve Ball, and Check Valve O-ring. Remove any debris or build-up.



Step 8: Reinstall the Check Valve O-ring first, Check Valve Ball second, then the Check Valve Core w/ spring. \* Make sure that the Check Valve Core moves in and out smoothly and springs back when pushed in. If not, check for debris that may be interfering with movement.

### **Disinfectant System**



**Step 9:** Reinstall the Metering Knob O-ring first. Reinstall the Metering Knob Assembly to the Disinfectant Injector and snuggly tighten all 4 screws.



Step 11: Reinstall the hoses using the quick disconnects and/or compression nut (Adjustable wrench needed). \* Make sure the hoses are reconnected correctly.



Step 10: Reinstall the clear hose that goes from the Metering Knob Assembly to the disinfectant bottle. \* If the end of the hose is stretched out and loose, cut a %"off the end and reinstall.



**Step 12:** Put the 3-way Valve back into the hole. Reinstall the nut using an adjustable wrench. Reinstall the knob using a 3/32" Allen wrench.

\* Make sure the knob lines up with the labels (OFF / RINSE / DISINFECT).